### ARGYLL AND BUTE COUNCIL

### **BUTE & COWAL AREA COMMITTEE**

#### CHIEF EXECUTIVE'S / IMPROVEMENT AND HR

07 JUNE 2011

#### **AREA SCORECARD**

#### 1. SUMMARY

1. The Planning & Performance Management Framework (PPMF) defines a requirement for Area Scorecards which enable scrutiny of the Area Plans and of Service Performance at area level.

#### 2. RECOMMENDATIONS

- 1. The Area Committee approves the overall format of the attached scorecard.
- 2. The Area Committee gives guidance about the detailed selection of Key Performance Indicators (KPIs) in the scorecard. This to be an ongoing activity as use of the scorecard develops.
- 3. The Area Committee requires that the officers named in the Area Plan provide regular updates via the Pyramid system including the creation of new Performance Indicators (PIs) if necessary. This work to be driven by Services and facilitated by Improvement and HR staff as appropriate.
- 4. The Area Committee uses the scorecard to review progress and performance within the area at each meeting.

# 3. DETAIL

- 1. A print of the scorecard is attached.
- 2. Additional detail may be viewed by 'drilling down' within the online Pyramid system.

# 4. CONCLUSION

1. Members are asked to note the content of the submitted information and approve the recommendations above.

# **IMPLICATIONS**

HR None FINANCIAL None EQUALITY None LEGAL None

For further information, please contact: Mike Johnston, Performance Management Officer, 01546-604307.